

Summary for children and young people

Name: Orchard Care

URN: SC065119

Date of inspection: 24 – 28 June 2024

Hello to you all,

We are writing following the recent visit that we made to Orchard Care.

Firstly, we wanted to say thank you to all of you who joined video calls, came to the office to meet us, or spoke to us on the phone. Hearing what you had to say was so helpful for us. We heard from some of your foster carers, from staff at Orchard Care and from some of your social workers and teachers too.

Those of you who spoke to us said that you were happy and that you feel safe in your foster family. It was amazing to hear how well you are all doing.

Your foster carers said they are worried about the many changes in supervising social workers and the uncertainty this brings for you all. Orchard Care are recruiting new social workers and are thinking about how they can ensure that they are the right kind of people who will stay around long term.

There are some things Orchard Care need to do to make things better. For example, when adults are worried about you and want to keep you safe, some of your records do not contain the right information. This could mean that you do not get the right help at the right time. I have asked Orchard Care to continue to make changes that should mean everyone gets the help and support they need.

We have also asked Orchard Care to think about how they ensure managers fully understand the quality of care and support you and your foster carers receive and take action when things need to improve. This should ensure that everyone gets the help they need.

If you ever wanted to contact Ofsted about anything to do with Orchard Care, you can do that by calling 0300 123 1231 or by emailing Ofsted at enquires@ofsted.gov.uk. If you tell Ofsted that you live with foster carers for Orchard Care, then they will put you in touch with the right inspector to help you.

Thank you again for your help and support of the inspection.

Kind regards

Rachel

Social care regulatory inspector

Cat

Social care regulatory inspector

